

No. of Printed Pages : 03

Roll No.

D501

B.B.A./M.B.A. EXAMINATION, 2022

(Fourth Semester)

(B Scheme) (Main & Re-appear)

(BBA-MBA)

MANAGEMENT STUDIES

BBA202B/MBAD202

Organizational Behaviour

Time : 3 Hours]

[Maximum Marks : 75

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all. All questions carry equal marks.

(2-M22-03/14)M-D501

P.T.O.

Unit I

1. Discuss the nature and scope of organizational behaviour. Briefly discuss the contributing disciplines to organizational behaviour. 15
2. "Human Behaviour is cause motivated and goal directed." Examine this statement and show how model of behaviour incorporates the role of organism in shaping human behaviour. 15

Unit II

3. Write short notes on the following :
 - (a) Process of perception 7.5
 - (b) Reinforcement. 7.5
4. How Personality A is different from Personality B ? Discuss in detail the determinants of personality formation. 15

Unit III

5. What do you mean by Team ? What is the process of Creating Effective Teams ? - 15

6. What type of conflicts may be generated in a business organization ? How these conflicts can be managed ? 15

Unit IV

7. Describe the various sources of stress. How can it be managed effectively ? 15
8. Write a detailed note on emotional intelligence. 15

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D502

B.B.A-M.B.A. EXAMINATION, 2022

(Fourth Semester)

(B Scheme) (Main & Re-appear)

(BBA/MBA)

MANAGEMENT STUDIES

BBA204B/MBAD204

Human Resource Management

Time : 3 Hours]

[Maximum Marks : 75

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all. All questions carry equal marks.

Unit I

1. Define the term Human Resource Management. Discuss the objectives and scope of Human Resource Management. 15
2. Write short notes on the following :
 - (a) Role of Personnel Manager 7.5
 - (b) HRM Functions. 7.5

Unit II

3. What is job analysis ? Discuss the process of job analysis in detail. 15
4. Define Recruitment. Illustrate the process of recruitment and highlight the difference between recruitment and selection. 15

Unit III

5. Define training. Discuss the significance of training in an organisation and explain methods of training. 15

6. Explain the objectives and process of career planning. What are the challenges faced by organizations while going for career planning ?

15

Unit IV

7. What do you mean by performance appraisal ? Discuss methods of appraisal and highlight the pros and cons of different methods. 15
8. Write short notes on the following :
 - (a) Compensation 7.5
 - (b) Human Resource Accounting. 7.5

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D504

B.B.A-M.B.A. EXAMINATION, 2022

(Fourth Semester)

(B Scheme) (Main & Re-appear)

(BBA/MBA)

MANAGEMENT STUDIES

BBA208B/MBAD208

Indian Banking System

Time : 3 Hours]

[Maximum Marks : 75

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all. All questions carry equal marks.

Unit I

1. What do you mean by Indian Banking System ?
Explain its objective and importance in present scenario.
2. Explain the role of banking system in the economic growth of a country.

Unit II

3. What do you mean RBI ? Explain the functions and importance of RBI in economic development of a country.
4. Describe the concept of Non-Banking Financial Companies and explain its scope.

Unit III

5. What do you mean by CAMEL approach ?
Explain its requirement for bank financial health.

6. Write short notes on the following :
 - (a) Interest rate risk
 - (b) Liquidity Management.

Unit IV

7. Define the concept of capital adequacy and explain its objectives and scope.
8. What do you mean by credit risk and explain its types and importance ?